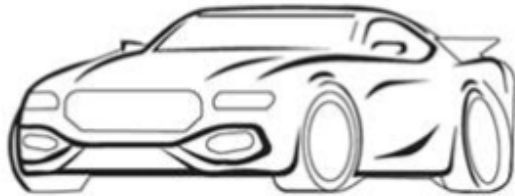


INSTALLATION GUIDE

VOXX·DEI LLC
A VOXX ELECTRONICS COMPANY

933.FORD4 v3.25.198.12



2014 Ford Focus

THFON1-DS4+, DS3+-ONLY Compatible

(Sold Separately)

Functions compatible with the 2014 Ford Focus

- ☑ 3x LOCK START (Start control using OEM Remote)
- ☑ 3x LOCK STOP (Stop control using OEM Remote)
- ☑ Accessory Activation
- ☑ Arm Factory Security
- ☑ Brake Status (foot brake)
- ☑ Disarm Factory Security
- ☑ Door Lock Control
- ☑ Door Locks Status
- ☑ Door Unlock
- ☑ E-Brake Status
- ☑ Entry Monitoring ALL Door Pins
- ☑ Entry Monitoring Hood Pin
- ☑ Entry Monitoring Trunk/Hatch Pin
- ☑ Ford Key2Go (40-bit keys only)
- ☑ Fuel level/EV battery level
- ☑ Ignition Activation
- ☑ Ignition Status
- ☑ Immobilizer Bypass-Data No Key Req'd
- ☑ Key2GO
- ☑ RAP Shut Down (Retained ACC Power)
- ☑ Remote Start Takeover
- ☑ SmartStart
- ☑ Start (Crank) Activation
- ☑ Tach / RPM Output
- ☑ Trunk / Hatch Release

This product is intended for installation by a professional installer only! Attempts to install this product by a person other than a trained professional may result in severe damage to a vehicle's electrical system and components.

DIRECTWIRE®
DIRECTECS®
Designed by Installers for Installers

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Introduction

This guide provides information on the installation of the **DS3/DS3+** and **DS4/DS4+** modules as a digital solution. Using these modules in a digital configuration requires the module to be flashed with vehicle-specific firmware. Refer to our website (www.directechs.com) and click on the DIRECTLINK text in the header for additional information.

DS3/DS3+ and **DS4/DS4+** modules provide an all-in-one solution for most modern vehicles, and include remote start, keyless entry, security, and immobilizer bypass capabilities. T-harnesses may also be used in many applications for easy installation.

The following methods are available to configure modules:

- Web: www.directechs.com (**DS3/DS3+** and **DS4/DS4+**)
- Desktop application: Directlink DT (**DS3/DS3+** and **DS4/DS4+**)
- Mobile device: Directlink App (**DS4/DS4+** only)

When flashing via Directlink DT (desktop app) or via the Web, an XKloader2 will be required.



To configure via Web or DirectLink DT (desktop app):

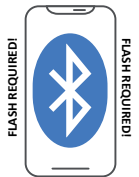
1. Disconnect the main module from any (+) 12V power source.
2. Connect the module to your computer using the XKLoader2.
3. Follow the steps in the pop-up window that will be displayed when the module is detected.

Notes:

- Flashing via web is only possible using Internet Explorer on Windows 8, 8.1, and 10.
- This method is not compatible with any other browser (Edge, Chrome, Firefox, etc.).
- When using Windows 11 or newer, Directlink DT is mandatory.



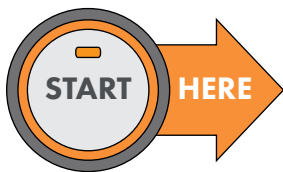
The **DS4/DS4+** module is designed to be configured using the DirectLink application through mobile devices. To download the DirectLink mobile application, visit the Google Play or Apple store. They can also be configured via Web and DirectLink DT. The **DS4/DS4+** features are built in Bluetooth® 4.0, allowing you to configure and control your system. The **DS3/DS3+** module is not equipped with Bluetooth®, therefore is not compatible with the DirectLink app for mobile devices.



To configure via DirectLink mobile app (Android/iOS):

1. Follow and complete the wiring diagram(s) related to your installation through the app.
2. When installation is complete, select **Configure DS4/DS4+**.
3. Follow the on-screen instructions.

Pre-installation and application warnings



This section highlights important information for this specific firmware and will assist in pricing accordingly, as well as bringing awareness to any operational or vehicle limitations.

Compatibilities and Requirements

T-Harness compatible 	Yes <input checked="" type="checkbox"/> - THFON1		Keys required for programming	1	Keys required for operation	0
Vehicle Takeover	Yes <input checked="" type="checkbox"/> - Refer to the Quick Reference Guide section for more details.					

Firmware notes

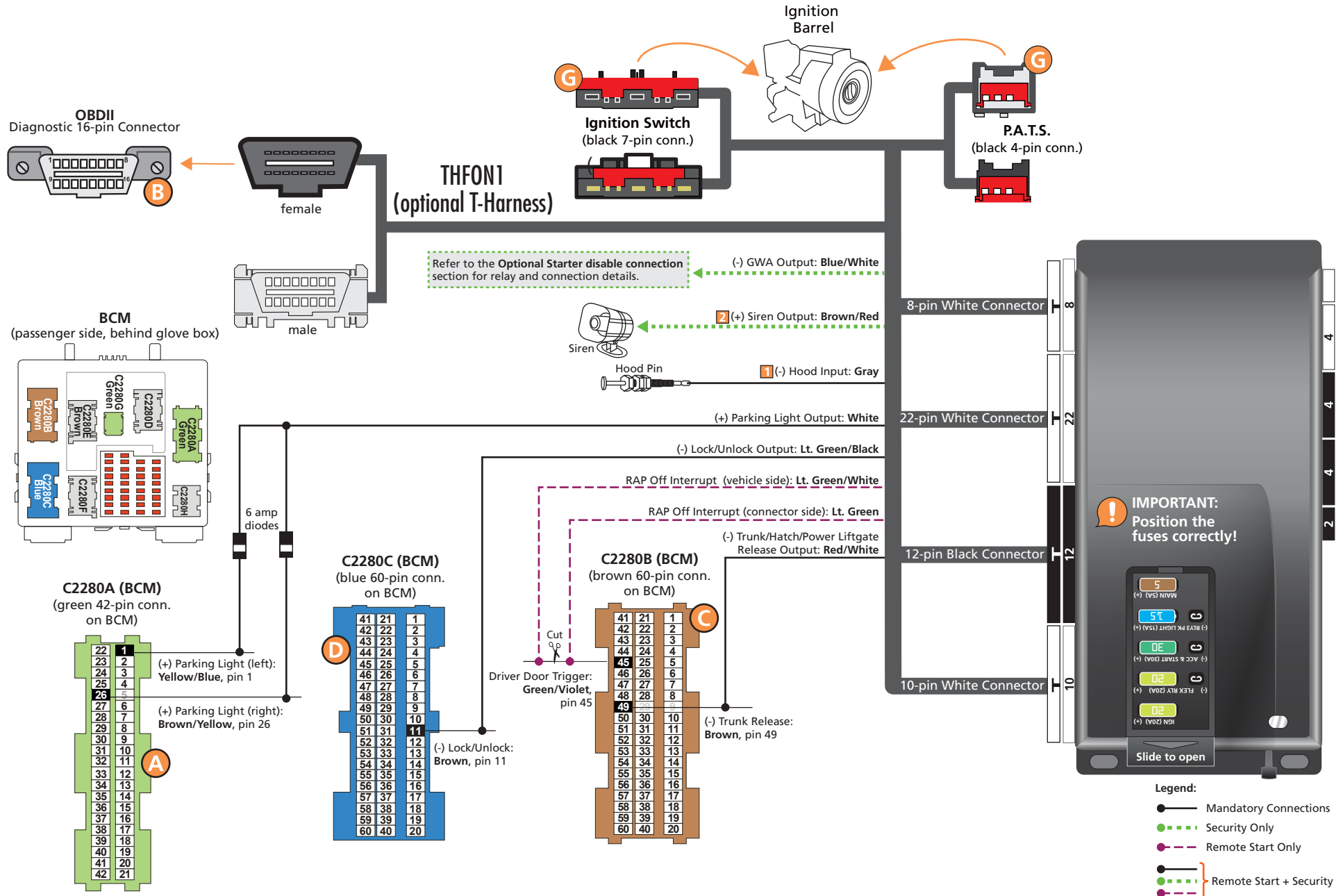
- ◆ **Remote Start:** If the "3x LOCK/START" and "3x LOCK/STOP" features have been selected for this installation, you can also remote start the vehicle by pressing the lock button on the factory remote 3 times, with an interval of 1 second in between each button press on the factory remote.
- ◆ **Key2GO** is required if only one key is available. You can program the interface without the need for Key2GO if two keys are present.
- ◆ **T-Harness THFON1 notes:**
 - A DS3+ or DS4+ module is required for this installation, as the Relay harness (H2), 10-pin white connector is used.
 - All T-Harness wires not listed in the diagram are not required for the installation.
 - The OBDII Diagnostic Connector features will remain the same even when the T-Harness is installed.
 - The optional Plug & Play T-Harness is sold separately
- ◆ All connectors are displayed from the wire side (unless specified otherwise).
- ◆ **Fuses:** It is important to check that the fuses are positioned correctly in the module. Proper fuse positioning is displayed on each wiring diagram.
- ◆ Refer to the "Vehicle connections" following the installation diagram.

Footnotes 1 2 3

- [1] **Hood pin:** The installation of an aftermarket hood pin is only required on vehicles that are not equipped with a factory hood pin or if not supported in data.
- [2] **Siren:** The siren is only required when enabling the security features during module flashing.

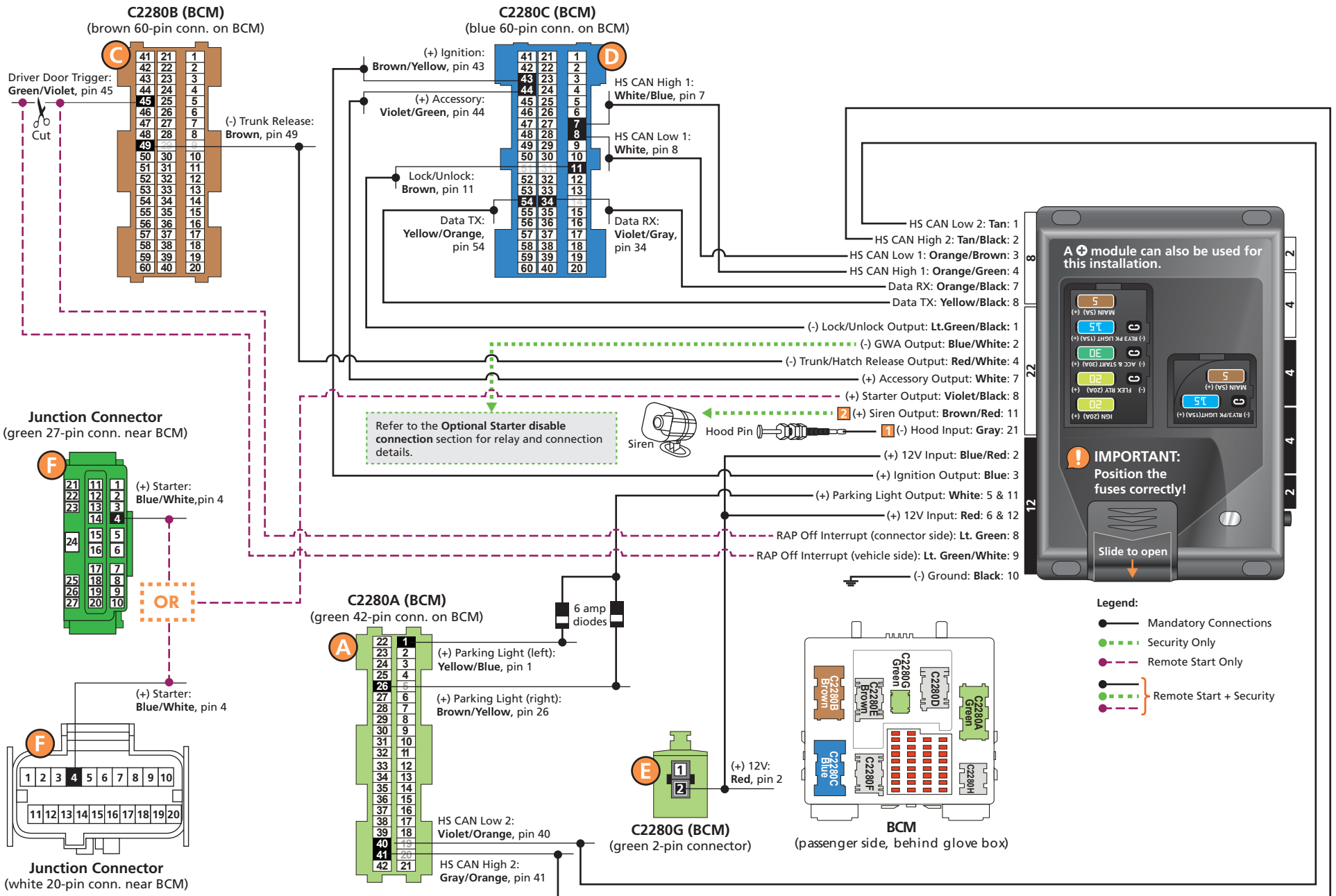
Wiring diagram with T-Harness (THF0N1)

Refer to "Pre-installation and application warnings" for important information, such as the description of each special note referenced in the diagram (1 2 3).



Wiring diagram

Refer to "Pre-installation and application warnings" for important information, such as the description of each special note referenced in the diagram (1 2 3).

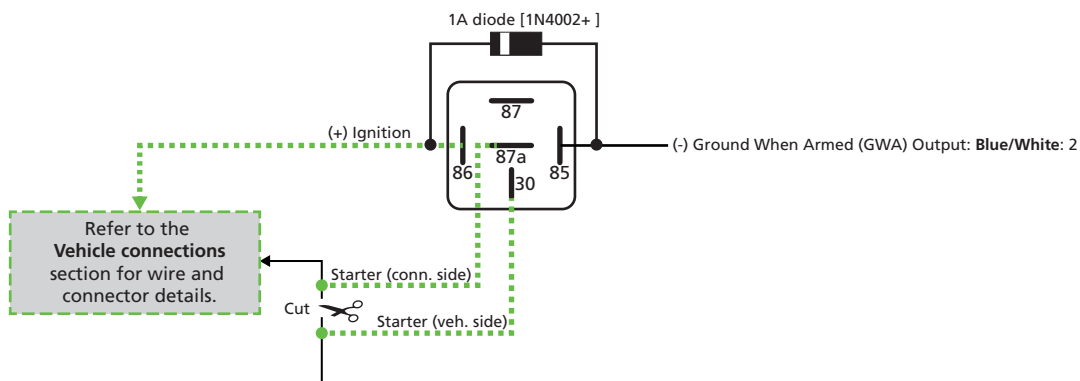



Locating components in the vehicle







Optional starter disable connection

 When using an external relay, use a 1N4002 diode or larger.



 **Important:** When flashing your module for Security Only, the Ground When Armed (GWA) function is pre-configured. When flashing your module for Remote Start & Security, you must manually assign the designated output to Anti Grind (AG) Starter Kill. (Applicable to CORE 194+.)

- Legend:**
-  Mandatory Connections
 -  Security Only
 -  Remote Start Only
 -  Remote Start + Security

Vehicle connections

The connection information listed below is specific to the 2014 Ford Focus. Refer to "Pre-installation and application warnings" for a list of important notes.

Data harness, 8-pin white connector (H1)

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H1/1	Tan	(Data) HS CAN Low 2	BCM behind glove box, green 42 pin plug (A), pin 40	data	violet/orange (MS CAN)	Mandatory
H1/2	Tan/Black	(Data) HS CAN High 2	BCM behind glove box, green 42 pin plug (A), pin 41	data	gray/orange (MS CAN)	Mandatory
H1/3	Orange/Brown	(Data) HS CAN Low 1	BCM behind glove box, blue 60 pin plug (C), pin 8	data	white (HS CAN)	Mandatory
H1/4	Orange/Green	(Data) HS CAN High 1	BCM behind glove box, blue 60 pin plug (C), pin 7	data	white/blue (HS CAN)	Mandatory
H1/5	Lt. Green	No Connection	No Connection			
H1/6	Violet/Brown	No Connection	No Connection			
H1/7	Orange/Black	(Data) RX	BCM behind glove box, blue 60 pin plug (C), pin 34	data	violet/gray	Mandatory
H1/8	Yellow/Black	(Data) TX	BCM behind glove box, blue 60 pin plug (C), pin 54	data	yellow/orange	Mandatory

Analog input/output harness, 22-pin white connector (H2)

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H2/1	Lt. Green/Black	(-) Lock/Unlock Output	BCM behind glove box, blue 60 pin plug (C), pin 11	-	brown	Mandatory
H2/2	Blue/White	(-) Ground When Armed (GWA) Output	Starter: junction connector near BCM, green or black 27 pin plug, pin 4 or 20 pin plug, pin 4 Ignition: BCM behind glove box, blue 60 pin plug (C), pin 43 Must use a relay. When using an external relay, use a 1N4002 diode or larger.	+ +	blue/white brown/yellow	Security Only
H2/3	Dk. Green/Black	(-) Lock Output	No Connection			
H2/4	Red/White	(-) Trunk/Hatch Release Output	BCM behind glove box, brown 60 pin plug (B), pin 49	-	brown (rear handle switch)	Mandatory
H2/5	Brown/Black	(-) Horn Output	BCM behind glove box, green 42 pin plug (A), pin 31	-	violet/green	Optional
H2/6	Brown/White	(-) AUX 1 Output	No Connection			
H2/7	White	(+) Accessory Output	BCM behind glove box, blue 60 pin plug (C), pin 44	+	violet/green	Mandatory
H2/8	Violet/Black	(+) Starter Output	junction connector near BCM, green or black 27 pin plug, pin 4 or 20 pin plug, pin 4	+	blue/white	Remote Start Only
H2/9	Dk. Blue/Black	(-) Unlock	No Connection			
H2/10	Lt. Blue/Black	(-) Factory Alarm Disarm Output	No Connection			
H2/11	Brown/Red	(+) Siren Output [2]	<i>The siren is only required when enabling the security features during module flashing.</i>			Security Only
H2/12	Pink	(+) Ignition Sense Input	No Connection			
H2/13	Violet	(+) Door Input	No Connection			
H2/14	Brown	(+) Brake Input	No Connection			
H2/15	White/Blue	(-) Activation Input	No Connection			
H2/16	Red/Blue	(-) No Connection	No Connection			
H2/17	Black/White	(-) E-Brake Input	No Connection			

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H2/18	Orange/Black	(+) Instant Alarm Input	No Connection			
H2/19	Blue	(-) Trunk Input	No Connection			
H2/20	Green	(-) Door Input	No Connection			
H2/21	Gray	(-) Hood Switch Input [1]	The installation of an aftermarket hood pin is only required on vehicles that are not equipped with a factory hood pin or if not supported in data.			
H2/22	Violet/White	(AC) Tach Input	No Connection			

Main harness, 12-pin black connector (H3)

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H3/1	Blue/White	Relay N.C. - No Connection	No Connection			
H3/2	Blue/Red	Relay N.O. - (+) 12V Input	BCM behind glove box, green 2 pin plug (G), pin 2	+	red (50A)	Mandatory
H3/3	Blue	Relay COM. - (+) Ignition Output	BCM behind glove box, blue 60 pin plug (C), pin 43	+	brown/yellow	Mandatory
H3/4	White/Brown	Relay N.C. - No Connection	No Connection			
H3/5	White	Relay COM. - (+) Parking Light Output	Must use two 6A diodes. BCM behind glove box, green 42 pin plug (A), pins 1, 26	+	yellow/blue (L); brown/yellow (R)	Mandatory
H3/6	Red	(+) 12 Volt Input	BCM behind glove box, green 2 pin plug (G), pin 2	+	red (50A)	Mandatory
H3/7	Lt. Green/Red	Relay N.O. - No Connection	No Connection			
H3/8	Lt. Green	Relay COM. - RAP Off Interrupt (conn. side)	BCM behind glove box, brown 60 pin plug (B), pin 45	- N.C.	green/violet	Remote Start Only
H3/9	Lt. Green/White	Relay N.C. - RAP Off Interrupt (vehicle side)	BCM behind glove box, brown 60 pin plug (B), pin 45	- N.C.	green/violet	Remote Start Only
H3/10	Black	(-) Ground			(chassis ground)	Mandatory
H3/11	White	Relay COM. - (+) Parking Light Output	Must use two 6A diodes. BCM behind glove box, green 42 pin plug (A), pins 1, 26	+	yellow/blue (L); brown/yellow (R)	Mandatory
H3/12	Red	(+) 12V Input	BCM behind glove box, green 2 pin plug (G), pin 2	+	red (50A)	Mandatory

Relay harness, 10-pin white connector (H4)

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H4/1	N/A	No Connection	No Connection			
H4/2	Red/Black	(+) 12 Volt Input	No Connection			
H4/3	Pink/Black	Flex Relay (pin 87a)	No Connection			
H4/4	Pink/White	(+) Flex Relay Output	No Connection			
H4/5	Red	(+) 12 Volt Input	No Connection			
H4/6	Green	Starter Disable (key side)	No Connection			
H4/7	Violet	(+) Starter Output	No Connection			
H4/8	Orange	(+) Accessory Output	No Connection			
H4/9	Red/White	(+) 12 Volt Input	No Connection			

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H4/10	Pink	(+) Ignition Input/Output	No Connection			

RF Port harness, 2-pin white connector (H5)

Module		
Conn./Pin	Color	Description
H5/1	N/A	RF Loop
H5/2	N/A	RF Loop


D2D harness, 4-pin white (1) and black (2) connectors (H6)

Module		
Conn./Pin	Color	Description
H6/1	Blue	(Data) TX
H6/2	Black	(-) Ground
H6/3	Green	(Data) RX
H6/4	Red	(+) 12 Volt

Temperature sensor harness, 2-pin black connector (H7)

Module			Connects To			
Conn./Pin	Color	Description	Wire Location	(+/-)	Wire Color	Connection
H7/1	Black	Temperature Sensor				
H7/2	Black	Temperature Sensor				

Module programming

 Refer to "LED diagnostics and troubleshooting" for more information and for troubleshooting purposes.

2 Keys required!

For *Security-Only* and *Convenience-Only* programming, see next sections.

1 Ensure vehicle is in a safe location and cannot move forward during programming. For vehicles equipped with a manual transmission, make sure the gearshift is in the neutral position.



2 Connect the 12-pin main power harness to the module.

DS3+: Wait until the LED turns ON solid red then proceed to the next step.



DS4+: The LED turns ON solid blue for 1 second to confirm Bluetooth communication. Wait until the LED turns ON solid red, then proceed to the next step.

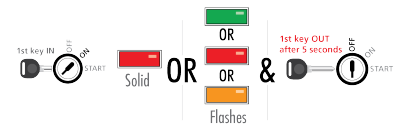
3 Connect the remaining harnesses to the module.



4

1. Insert the first key and turn the key to the ON position.
2. Wait 5 seconds, then remove the key.

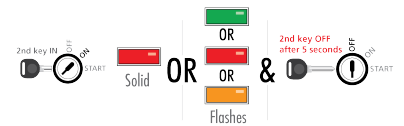
The LED may stay solid red, or flash red, green or orange.
Important! Proceed with the next step within 5 seconds.



5

1. Insert the second key and turn the key to the ON position.
2. Wait 5 seconds, then remove the key.

The LED may stay solid red, or flash red, green or orange.
Important! Proceed with the next step within 5 seconds.



6 Turn the second key back to the ON position.
The LED will turn on solid green for 3 seconds, then shut off.
Note: If the LED stays ON solid red, check your connections and try again.



7 Remove the key from the ignition barrel.



Pair remotes (if applicable).

8 For information on how to pair a specific remote, please refer to its corresponding owner documentation, which can be found inside the product packaging of the complete system or on www.directechs.com. Your aftermarket remote may differ from the model shown in the illustration.



9 DATA/Hardwired Tach Learning:
When using Data Tach, it is recommended to follow the Tach Learning procedure; however, when using a Hardwired Tach, the procedure is mandatory.



For more information, refer to the Tach Learning procedure section.

You have successfully completed the module programming sequence.

1 Key required!

For *Security-Only* and *Convenience-Only* programming, see next sections.

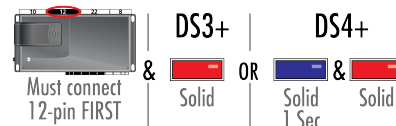
- 1** Ensure vehicle is in a safe location and cannot move forward during programming. For vehicles equipped with a manual transmission, make sure the gearshift is in the neutral position.



Connect the 12-pin main power harness to the module.

- 2** **DS3+:** Wait until the LED turns ON solid red then proceed to the next step.

DS4+: The LED turns ON solid blue for 1 second to confirm Bluetooth communication. Wait until the LED turns ON solid red, then proceed to the next step.



- 3** Connect the remaining harnesses to the module.



- 4** Insert the key and turn the ignition ON and OFF twice.
The LED starts flashing orange slowly.



- 5** 1. Turn the ignition off by removing the key from the ignition barrel, remove the module from the vehicle and reconnect it to your computer. The website will automatically recognize that you are moving onto the second phase of the programming sequence.

2. Click **Submit Key2GO Request**.

- 6** When the configuration is completed, reconnect the module.
The LED will turn ON solid green for 3 seconds, then turn off.



Pair remotes (if applicable).

- 7** For information on how to pair a specific remote, please refer to its corresponding owner documentation, which can be found inside the product packaging of the complete system or on www.directechs.com. Your aftermarket remote may differ from the model shown in the illustration.




- 8** DATA/Hardwired Tach Learning:
When using Data Tach, it is recommended to follow the Tach Learning procedure; however, when using a Hardwired Tach, the procedure is mandatory.



For more information, refer to the Tach Learning procedure section.

You have successfully completed the module programming sequence.

Module programming for convenience features only (skip transponder)

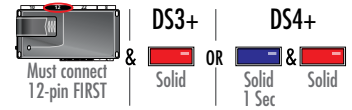
 Refer to "LED diagnostics and troubleshooting" for more information and for troubleshooting purposes.

- 1 Ensure vehicle is in a safe location and cannot move forward during programming. For vehicles equipped with a manual transmission, make sure the gearshift is in the neutral position.



Connect the 12-pin main power harness to the module.

- 2 **DS3+:** Wait until the LED turns ON solid red then proceed to the next step.
DS4+: The LED turns ON solid blue for 1 second to confirm Bluetooth communication. Wait until the LED turns ON solid red, then proceed to the next step.

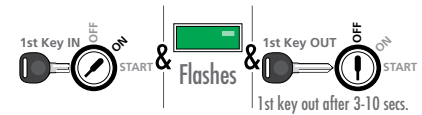


- 3 Connect remaining harnesses to the module then press the programming button five (5) times. The LED turns ON solid orange.

Note: Convenience features can only be used with vehicles that are not equipped with an OEM alarm.



- 4 Turn the ignition ON, the LED starts flashing green.
Wait at least 3 seconds but no more than 10 seconds.
Turn ignition OFF and remove the key from the ignition barrel.



- 5 The LED turns ON solid orange for 3 seconds then shuts OFF.



Pair remotes (if applicable).

- 6 For information on how to pair a specific remote, please refer to its corresponding owner documentation, which can be found inside the product packaging of the complete system or on www.directechs.com. Your aftermarket remote may differ from the model shown in the illustrations.



You have successfully completed the module programming sequence.

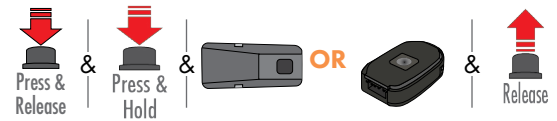
Pairing Remotes and Sensors

To enter pairing:

- 1 Turn the vehicle ignition to the ON position.



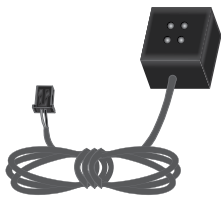
- 2 Within 10 seconds, on the Control Center (antenna) or the LED/Valet Pod (standalone switch), press and release once (1x), and then press and hold the programming button until the LED starts flashing, then release the button.
* Your antenna may differ from the model shown in the illustration.



Pairing remotes: Follow the remote-specific instructions to complete the pairing process. This information can be found in the RF kit's owner's guide, "QR2" Tech Tip, and on the DS3/DS4 Quick Reference Install guide.

Pairing sensors: Sensors should be connected to the DS3/DS4 module prior to connecting the 12-pin main power harness. When powered up, connected peripherals will pair automatically. In the event where a sensor needs to be re-paired, repeat the steps above. Connected devices will become registered within 4-6 seconds. No further action is required.

8556T Temperature Sensor



The 8556T Temperature Sensor is optional, but included with your DS3+/DS4+ module.

When used, the Temperature Sensor must be plugged into the 2-pin black connector of your module.

Note: When the system is configured as a remote starter, the temperature is reported by the 8556T Temperature Sensor. When security features are enabled, it is reported by the 8504D Combo Sensor.

8504D Combo Sensor

The 8504D Combo Sensor is optional, but included with the purchase of a DS4SU security package.



The Combo Sensor is preset for the majority of applications; however, it can be adjusted using the DirectLink application, as well as a compatible LED or LCD remote. Please refer to the instructions included with the DS4SU for more information on how to make adjustments.

Note: When the system is configured as a remote starter, the temperature is reported by the 8556T Temperature Sensor. When security features are enabled, it is reported by the 8504D Combo Sensor.

IMPORTANT: The Combo Sensor must be paired to the device before it can be used.

RF Systems

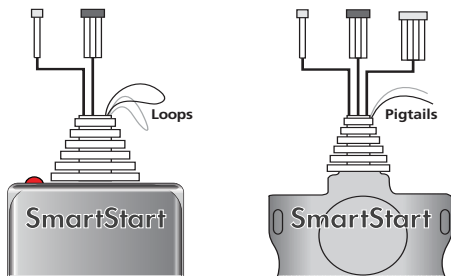
An RF System consists of one or multiple remotes, a Control Center (antenna), and an antenna cable – various combinations exist. An RF System allows the vehicle owner to control the system with enhanced range. Two-way models are available. Please follow the instructions included with the kit for appropriate installation and programming information.

When used in conjunction with Directed SmartStart®

To enable D2D communication between the DS3+/DS4+ and the Directed SmartStart® one of the following actions must be performed before providing power to the Directed SmartStart® unit:

SmartStart with **Loops** – The brown loop must be cut.

SmartStart with **Pigtails** – The gray wire must be connected to a ground source.



! **DO NOT** connect the Directed SmartStart® 2-pin power harness when using the DS3+/DS4+. Power and ground will be provided by the D2D connector on the module. Refer to the Directed SmartStart® documentation for further details.


D2D port configuration

! **Caution!** Do not connect the Control Center (antenna) or any digital sensors (8504D) to the white D2D1 port.

The white D2D1 port is reserved ONLY for SmartStart, Module flashing or 3rd Party bypass. The two black D2D2 ports are reserved for the Control Center (antenna) and digital sensors (8504D).

Manual Transmission

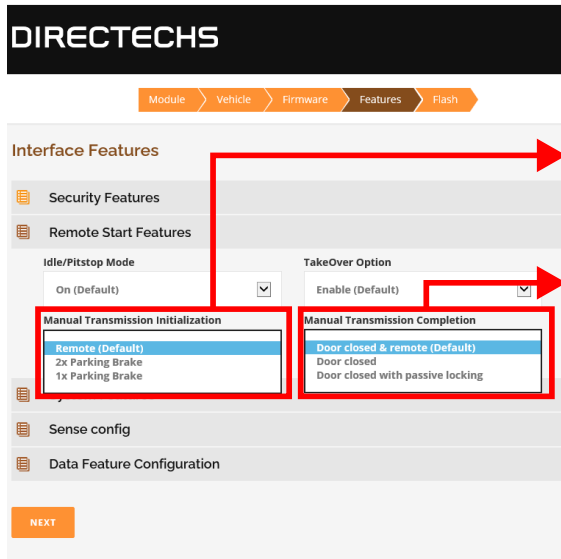
IMPORTANT! Directed does not approve nor support installations of manual transmission and remote starts on any electronic vehicles (EV), OEM Remote Start Activation firmware, vehicles with convertibles and/or removable tops, including but not limited to Jeep Wrangler, Honda S2000, Mazda Miata, and other such vehicles.

 This system supports manual transmission installations.

Refer to "Directwire" section at www.directechs.com for further information on vehicle-specific wiring connections.

When flashing the module for Manual Transmission on the Directechs website:

1. In the Remote Start Features section, select the desired configurations for **Manual Transmission Initialization & Manual Transmission Completion**.



Manual Transmission Initialization
Sets how the manual transmission sequence is initialized

Feature visible to	Installer
Remote (Default)	With foot on brake, set e-brake, remove foot brake, press ANY button on Directed remote. Ready mode is activated. Parking lights will flash 5 times confirming.
2x Parking Brake	With foot on brake, setting the parking brake ON, OFF, ON within 10 seconds then removing foot brake will initialize the manual transmission ready mode. Parking lights will flash 5 times confirming.
1x Parking Brake	With foot on brake, setting the parking brake ON then removing foot brake will initialize the manual transmission ready mode. Parking lights will flash 5 times confirming.

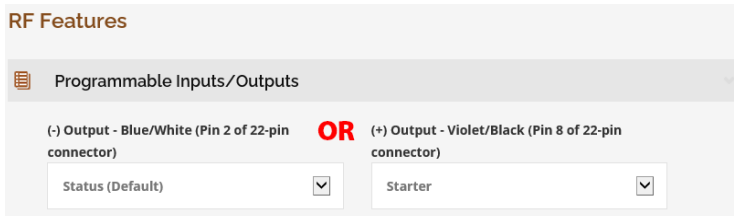
Manual Transmission Completion
Sets how the manual transmission sequence is ended.

Feature visible to	Installer
Door closed & Remote (Default)	To complete the manual ready mode sequence and shut down the remote start, turn off the ignition (engine stays running), exit the vehicle with your keys, shut all doors and press lock on the Directed remote.
Door closed with passive locking	To complete the manual ready mode sequence and shut down the remote start, turn off the ignition (engine stays running), exit the vehicle with your keys, 8 seconds after the last door is closed, the remote starter will shut down, the door will automatically lock and the system will arm at the same time.
Door closed	To complete the manual ready mode sequence and shut down the remote start, turn off the ignition (engine stays running), exit the vehicle with your keys, 8 seconds after the last door is closed, the remote starter will shut down. Doors will stay unlocked.

Note 1: For PTS vehicle specific instructions, please see the bottom of the "Vehicle Specific Install Guide" for manual transmission sequence procedures.

Note 2: The trunk input trigger is considered a "door" for manual ready mode. If trunk or any other door is opened, manual transmission ready mode will be canceled.

2. In addition, if no Clutch Output is pre-configured in the firmware, an output can be configured when flashing the module under the **Programmable Input/Output** section. Use any available positive (+) or negative (-) outputs depending on the polarity of the clutch switch listed on Directwire, set it to **Starter**.



3. **Note:** A Relay may be required depending on your vehicle.

See Tech Tips 10000 - Clutch Bypass for Remote Start - <https://directechs.blob.core.windows.net/techtips/10000.pdf>

4. Additional connections may be required if these functions are not supported by the firmware.











Connection	Description
(-) E-Brake Status Input (Black/White, pin 17)	Must be connected to a working emergency brake in the vehicle. Although most vehicles have simple (-) trigger emergency brake circuits note some vehicles do not and may require unique integration methodologies.
(-) Door Trigger Input (Green, pin 20) OR (+) Door Input (Violet, pin 13)	Must be connected to a working door trigger in the vehicle, which monitors all doors. The unit must monitor the door pins to allow the Ready Mode process to be enabled. Note: Some vehicles may require unique integration methodologies for this circuit. For more information, refer to www.directechs.com .
(AC) Tachometer Input (Violet/White, pin 22)	Must be connected to a working tachometer signal in the vehicle (fuel injector, ignition coil, true tach, etc.) and learned successfully to the DS4+.

See Tech Tips 10001 - <https://directechs.blob.core.windows.net/techtips/10001.pdf>


LED diagnostics and troubleshooting

This section provides LED diagnostics and troubleshooting information to guide you through the various stages of your installation.









Module Programming

LED	Description	Troubleshooting
 Off	Module has no power.	Make sure the D2D harness is connected and that 12 Volt is present between the red and black wires. If 12 Volt is present, the module may be defective.
 Solid blue	Confirmation of Bluetooth communication. (Applicable to DS4 / DS4+ ONLY.)	Normal operation.
 Solid red	Waiting to begin the programming sequence.	Ensure the correct programming procedure is being followed.
 Flashes green & red	Initialization failed.	Reset the module and complete the programming again. If the issue persists, please contact Technical Support.
 Solid orange	Transponder functions were skipped.	(If compatible) when RXT mode is not desired or convenience features are needed, please reset the and reprogram the module.
 Flashes green	All required CAN networks has been detected.	Normal operation.
 Flashes orange	1 of 2 CAN networks has been detected.	Normal operation.
 Flashes orange slowly	Key2GO initiated.	Please follow the steps indicated in "Module programming" to complete the Key2GO programming.
 Solid green x 3 secs	Module was successfully programmed with all functions.	Normal operation.
 Solid orange x 3 secs	Module was successfully programmed without transponder functions.	Normal operation.


Analog Error Codes

LED	Description	Troubleshooting
 Flashes red, green & orange	DEI feature error.	A feature config file mismatch was detected. Please contact Technical Support.






Module Programming - Error codes

LED	Description	Troubleshooting
 Flashes red x 1	CAN2 not detected.	Check the CAN2 Orange/Green and Orange/Brown wire connections. Wake up the data bus by turning the ignition on and try again. If your installation does not require this connection, skip this step by pressing the programming button 5 times.
 Flashes red x 1	J1850 not detected.	Check the J1850 wire connection. Wake up the data bus by turning the ignition on and try again.
 Flashes red x 2	CAN1 not detected.	Check the CAN1 Tan and Tan/Black wire connections. Wake up the data bus by turning the ignition on and try again. If your installation does not require this connection, skip this step by pressing the programming button 5 times.
 Flashes red x 3	Bypass data not detected.	Check the bypass line connection. If more than one wire is used, make sure they are not inverted. Ensure the vehicle still operates correctly using the factory key.
 Flashes red x 4	Bypass processing error.	The bypass calculation failed. Reset the module and try again. If the condition persists, please contact Technical Support.
 Flashes red x 5	ISO 1 not detected.	The Yellow/Black wire did not detect the expected signal. Refer to "Installation (wiring diagrams & vehicle wiring reference charts)" to check the connections.
 Flashes red x 6	ISO 2 not detected.	The Orange/Black wire did not detect the expected signal. Refer to "Installation (wiring diagrams & vehicle wiring reference charts)" to check the connections.
 Flashes red x 7	MUX not detected.	The Violet/Green or Violet/Brown wire did not detect the expected voltage value. Refer to "Installation (wiring diagrams & vehicle wiring reference charts)" to check the connections.







External Module Synchronization

LED	Description	Troubleshooting
 (Flashes red, red, then orange) x 10	OBDII feature not supported.	The diagnostic data bus was not detected, therefore the SmartStart features will be limited.






Active Ground When Running (Status)

LED	Description	Troubleshooting
 Flashes green	Ground When Running (Status) command received.	The module has initialized the remote start sequence.
 Flashes red & orange	Ignition ON command received.	The module has received the Ignition ON command and is processing the remote start sequence.
 Flashes green quickly	Start ON command received.	The module has received the Start ON command and is processing the remote start sequence.
 Flashes red x 10	PTS shutdown error.	The PTS output from the module was not activated due to safety protection.
 Flashes red x 21	CAN bus incorrectly detected.	Verify the CAN1 and CAN2 connections. Refer to "Installation (wiring diagrams & vehicle wiring reference charts)" to check the connections.

Commands

LED	Description	Troubleshooting
 Flashes orange x 1	LOCK command received.	If the bypass module fails to flash, it did not receive the signal. Commands can come from RF or D2D.
 Flashes orange x 2	UNLOCK command received.	If the bypass module fails to flash, it did not receive the signal. Commands can come from RF or D2D.
 Flashes orange x 3	TRUNK command received.	If the bypass module fails to flash, it did not receive the signal. Commands can come from RF or D2D.
 Flashes orange x 4	AUX1 command received.	If the bypass module fails to flash, it did not receive the signal. Commands can come from RF or D2D.
 Flashes orange x 5	AUX2 command received.	If the bypass module fails to flash, it did not receive the signal. Commands can come from RF or D2D.
 Flashes orange x 6	AUX3 command received.	If the bypass module fails to flash, it did not receive the signal. Commands can come from RF or D2D.

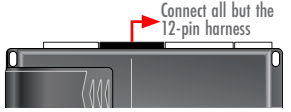
Shutdown Codes


LED	Description	Troubleshooting
 Flashes green x 1	Takeover successful.	Normal operation.
 Flashes red x 1	Runsafe was not disabled.	No UNLOCK command was received prior to opening the door, or the 45 second timer expired in takeover mode.
 Flashes red x 2	Brake was not detected.	The brakes were not detected, which prevents the system from shutting down the vehicle.
 Flashes red x 3	Smart key was not detected.	The smart key was not detected, which prevents the system from shutting down the vehicle.
 Flashes red x 4	Speed was detected.	The vehicle was detected as moving, which prevents the system from shutting it down.

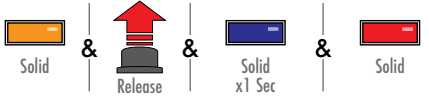
Soft reset

A module reset will only erase the steps performed in "Module Programming". The firmware and settings flashed to the module will not be affected.

- 1 If required for your installation, **connect** all the harnesses to the module, **EXCEPT** the 12-pin main power harness. **Press** and **hold** the programming button, then **connect** the 12-pin harness to the module.


- 2 **DS3+:** **Wait** 3 seconds until the LED turns ON solid orange then **release** the programming button.
The LED turns ON solid red.


- 2 **DS4+:** **Wait** 3 seconds until the LED turns ON solid orange then **release** the programming button.
The LED turns ON blue for 1 second then solid red.

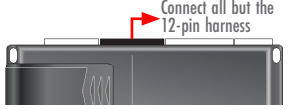


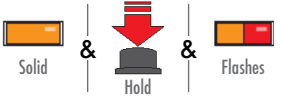
Hard reset


Warning Against Executing a Hard Reset!

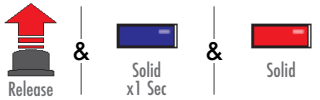
A hard reset will revert the flashed firmware back to its default factory settings. Depending on the installation, some settings may need to be reconfigured. Connect your module to a computer and use the web configuration tool to edit its programmable features.

- 1 If required for your installation, **connect** all the harnesses to the module, **EXCEPT** the 12-pin main power harness. **Press** and **hold** the programming button, then **connect** the 12-pin harness to the module.


- 2 After 3 seconds the LED turns ON solid orange. **Keep holding** the programming button until the LED flashes red, then orange slowly.


- 3 **DS3+:** **Release** the programming button. The LED turns solid red.


- 3 **DS4+:** **Release** the programming button. The LED turns ON blue for 1 second then solid red.



Tach learning procedure (not needed with Virtual Tach)

Data Tach: The procedure is not required as the tach comes preprogrammed. However, it is strongly recommended to learn the exact value of the vehicle for the most consistent and reliable starting and functionality.

Hardwired Tach: The procedure is required.

Before starting the procedure: In the *Data Sense* settings menu, if using Data Tach, ensure the *Sense Tach Status* option is set to **On** or **Enabled**. If using Hardwired Tach, ensure the option is set to **Off** or **Disabled**.

To perform the Tach Learning procedure:

1. Start the vehicle using the key.
2. Within 5 seconds, press and hold the Control Center (antenna) or Valet Pod button until the LED turns on Solid. OR Within 5 seconds press and hold the IPB (integrated programming button) on the main module, until the LED turns ON solid green.
3. Release the button. Tachometer value is now stored in memory.

If the LED does not turn ON solid, find an alternate tach source.

Note: When the tachometer is programmed, the main module automatically enters the Tachometer engine checking mode.

Initializing Virtual Tach (not needed with hardwired or data tach applications)

To program Virtual Tach:

1. After the install is complete, remote start the engine. The programming operation may require 3 cranks of the starter before the engine starts and runs. Do not turn off the remote start if this happens, it is a normal programming operation.
2. Once the engine begins running, let it run for at least 30 seconds.
3. Using the Remote, send the Remote start command to turn remote start off.

Virtual Tach is programmed. To reset Virtual Tach, a hard or soft module reset must be done.

Note:

- After successfully learning Virtual Tach, a small minority of vehicle starters may over crank or under crank during remote start. Use the VirtualTach Fine tune feature, in the configuration wizard, to adjust the starter output time in 50ms increments to compensate for such an occurrence.
- Virtual Tach can disengage the starter motor during remote starting; however, it does not address over-rev. If the customer requests the over-rev protection capability, the tach wire or data tach must be used.
- Virtual Tach cannot be used in Manual Transmission Mode. It is also not recommended for diesel vehicles.
- To reset Virtual Tach, a hard or soft module reset must be done.

Hybrid Vehicles

For some Hybrid vehicles without Data Tach, it may be necessary to change the Engine Checking Mode option to the OFF setting and adjust the Cranking Time setting to 2.0 or 4.0 seconds.

CAUTION: When configuring the Engine Checking Mode option to the OFF setting, there is no way to monitor or confirm if the vehicles engine is actually running. Therefore, there is no Over-Rev protection. If the vehicle attempts to remote start, but is unsuccessful, the remote start will keep the ignition on for the entire runtime period.

Limited Lifetime Consumer Warranty

VOXX DEI LLC (the Company) warrants to the original purchaser of this product that should this product or any part thereof, under normal use and conditions, be proven defective in material or workmanship within the Lifetime from the date of original purchase in the original vehicle, such defect(s) will be repaired or replaced with new or reconditioned product, (at the Company's option) without charge for parts or repair labor. A transmitter for a vehicle security or remote start system is warranted for 12 months from the date of original purchase.

To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), authorization number, specification of defect(s), transportation prepaid, to an approved warranty station. This warranty is not transferable.

This Warranty does not cover damage to the vehicle's electrical system or costs incurred for the installation, removal or reinstallation of the product. This Warranty does not cover batteries, broken LCD transmitter display screens, nor apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, abuse, neglect, accident, or by removal or defacement of the factory serial number/ bar code label(s).

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The company does not warrant that this product cannot be compromised or circumvented. THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT WITHOUT INSTALLATION LABOR.

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Quick Reference Guide (customer copy)



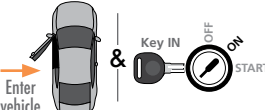

Sending commands to your vehicle

Whether you want to remote start the engine, lock/unlock the doors or pop the trunk, there are 3 possible ways you can send commands to your vehicle, using the:

1. Factory remote.
2. Aftermarket remote.
3. Directed SmartStart® application via your smartphone.




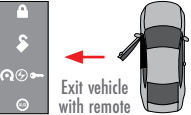
If the "3x LOCK/START" and "3x LOCK/STOP" features have been selected for this installation, you can also remote start the vehicle by pressing the Lock button on the factory remote 3 times, with an interval of 1 second in between each button press on the factory remote

Vehicle takeover with regular key

- 1 Close the vehicle doors, hood and trunk, then send the Remote Start command to start the vehicle. * 
- 2 Send the Unlock command on the factory or aftermarket remote. * 
- 3 Enter the vehicle, insert your key in the ignition barrel, and turn it to the ON position. 
- 4 Depress the brake pedal, put the car in gear and drive off. 

* Icon and remote appearance may differ depending on the model purchased.





Pit stop/idle mode

- 1 Stop the vehicle in a safe parking spot and put the gear in Park (P). 
 - 2 Press the Remote Start button on the transmitter. *  &  Parking lights flash x1
 - 3 Exit the vehicle with the factory remote in hand (it is safe to leave the engine running). 
- Notes: We recommend that you always lock the doors of your vehicle when leaving it unattended.

* Icon and remote appearance may differ depending on the model purchased.

List of available commands

Note that the information below is for many Viper®, Clifford®, Python®, Avital®, Automate®, Autostart® and AstroStart® models. Icons and commands may differ depending on the model and options purchased. Refer to your authorized installation center for more specific information.

Button(s)	Actions
	Press & hold for 1 second to lock.
	Press & hold for 1 second to unlock.
 *	Press & hold for 1 second to remote start.
 *	Press & hold for 5 seconds to activate the trunk release (optional).

* Icon and remote appearance may differ depending on the model purchased.

Directed SmartStart® Bluetooth® compatibility (DS4/DS4+ ONLY)

This system is equipped with a Bluetooth® version of Directed SmartStart® offering up to 200' of range. The simple graphical interface gives you control over the following features of your installed remote start system or security with remote start system:

- ◆ Lock/Arm
- ◆ Unlock/Disarm
- ◆ Remote Car Starter
- ◆ Trunk Release
- ◆ Panic
- ◆ AUX Channels

You can also control multiple vehicles – great for families – and assign more than one user to control a vehicle. It's easy with Directed SmartStart®! But, this is only the beginning! Directed SmartStart® is loaded with additional features including GPS tracking, SmartSchedule, vehicle status, roadside assistance, parked car finder and more.

The application enables a "Cloud-Connected Car" like never before, providing 2-way interaction with your vehicle. Connectivity is managed through the Directed Cloud Services (DCS) network linking car, app, end user, and the Internet.

For more information, visit www.mysmartstart.com.

Notes
